

Thank you for 125 years | 2024 Annual Report





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## For our first 125 years we are proud to be

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1899

Washington Financial Bank was founded in 1899 as the Industrial Building & Loan Association of Washington.

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We were founded with the idea to make home ownership a reality. Here's our first check.

1929

Here through good times and bad. Did you know we're one of the few banks to grow during the Great Depression?

GALOAN

2024 Annual Report Washington Financial Bank

t began 125 years ago with a vision: that every family in Washington deserved a safe and secure place for their financial needs. This vision was shared by a group of community leaders who created an institution that truly understood these needs. That institution today is Washington Financial Bank.

Founded in 1899, the Industrial Building and Loan Association became the first mutually owned banking institution in Washington owned by those who deposited funds for savings and borrowed funds for mortgage loans. 125 years later, Washington Financial Bank proudly remains the largest mutual organization in Washington County, solely owned by you.

Throughout its history, the Bank has been steadfast in its dedication to both its customers and its communities. Whether it's devoting significant resources to non-profits, providing financial services for customers, or supporting a host of charitable endeavors, the Bank has evolved to become an integral part of the community.

that gets you.

From the humble institution with \$1,000,000 in capital to the billion-dollar corporation of today, Washington Financial's commitment to its core values of respect and integrity has never wavered.

While the Bank has certainly seen many changes over the past 125 years-from new names, to new people, to new locations — one thing has remained constant — Washington Financial Bank will always be **"The Bank that Gets You"** for everyone in Washington and our surrounding communities.

In the decades following WW2, we continued to grow, adding branch offices beginning in 1968 at Washington Mall.

1935 -

We still are located at our original location at 77 South Main Street, pictured here in 1935.



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In 1999, the Bank celebrated its 100th anniversary with special events and even a time capsule to be opened in 2049.



We partnered with Crazy Horse Coffee to sponsor Trinity High School's student-run coffee shop, The Hiller Café. We attended the Grand Opening in April.



Our Community Reinvestment Act Officer, Sandy Samples, taught students at Trinity West Elementary School about the importance of managing your money.

## **President's Message**

Anniversaries are a funny thing. Many times, there is an inclination to focus on the "bookends" of the anniversary — the beginning of something and the anniversary date itself. The reality is that the period in between those two dates is what should be cherished and celebrated. As we entered our 125th year of service to the region last November, we found ourselves trending toward the "bookends" and not reflecting on the amazing growth of Washington Financial Bank over our first 125 years. We tended to lose sight of the fact that the Bank thrives, where so many have failed, because of our employees and customers like you who have been integral to that success. Without both constituencies, we too would have been lost to history.

As we celebrate this milestone anniversary, we would like to express our sincere appreciation to you, our loyal customers, for entrusting us with your banking needs and allowing us to grow and to thrive in the community we have always called home. We believe that the key to our longstanding success lies in our commitment to fostering and maintaining genuine relationships. Thank you for being an integral part of our story. We are proud to be the bank that gets you.

### **Our Financial Performance**

Washington Financial Bank remains an exceptionally strong financial institution, with assets totaling almost \$1.6 billion and capital ratios well in excess of all regulatory requirements. This consistent performance is a testament to our well-diversified client base and the conservative management of our investment portfolio. The Bank's financial strength continues to be recognized by the industry, with Washington Financial once again earning the highest 5-star rating from Bauer Financial, the nation's premier bank rating firm.



Total Assets
\$1.575
Billion
Year Ended June 30, 2024

Our Valley Brook Branch Manager, Bryce Cree, had his daughters, Cadence and Kaylin, help out at the branch for Take Your Child to Work Day.





We visited South Fayette Township's Summer Playground Camp, a program we have sponsored since 2018.



We had 100 of our Lifestyle Plus Members join us for a guided tour and lunch at the newly renovated Pennsylvania Trolley Museum.

## **Our Services**

In Fiscal 2024, we focused our efforts on streamlining our services and technologies to make banking with Washington Financial Bank as seamless as possible. To keep pace with advances in our online and mobile solutions, we invested significant time staffing, training, and reorganizing both our Operations and Call Center teams. These teams, based out of our South Main Operations Center, are now equipped with increased capabilities to address your questions and report issues more effectively, ensuring your banking experience is as smooth as possible.

Additionally, you have hopefully enjoyed the complete redesign of our consumer online banking platform. Our new platform includes all the tools you already use, but prioritizes your user experience, making it even easier to conduct your banking online. The intuitive platform will soon feature new tools including, Personal MX Finance, which provides automated tracking of spending, budgeting, goal-setting, and net worth. It will also include Zelle, one of the most widely used digital payment networks.

Our business customers now also enjoy the benefits of enhanced digital banking with our Business Mobile App, which we launched this Fall. Business clients can now perform virtually all their Cash Management functions on the go, including remote check deposit, wire and ACH fund transfers, mobile approvals, Positive Pay decisioning, Bill Pay and e-statement viewing. The app incorporates robust security features including biometric authentication to safeguard sensitive information.

While staying up to date in the digital space is a high priority for Washington Financial Bank, our promise to you is to always lead with a people-first approach. One meaningful way in which we have fostered a people-centric culture is through the WOW Program. Following an interaction with a member of our team, you may have received a survey from our third-party customer survey partner, Avannis. We utilize the customer satisfaction data you provide to keep a daily pulse

Michael L. Chaido President/CEO





We were on set with one of our business clients, Coyle Trucking, at one of our television commercial shoots.



We volunteered to prepare essential school supply kits with The Education Partnership.

The Tylerdale Branch won several WOW Awards this year.

on our performance. And, while the ratings and scores are an important indicator of the level of service that we are providing to you, the most rewarding metric to us is a WOW review – a customer survey that praises an employee by name. For our team members, a WOW survey means that they are doing their part in addressing your needs in a personalized manner and nurturing a meaningful relationship with you. We recognize the branch or department with the highest number of WOW reviews each month to emphasize the importance of outstanding customer service. Your participation in these surveys is greatly appreciated, as your feedback guides us in serving you better.

### **Community Outreach**

We take great pride in the tremendous success of our banking products and services. However, our legacy continues to be the tangible impact we have made in the communities we have served for more than a century. Through The Washington Financial Charitable Foundation, the philanthropic arm of Washington Financial Bank, we dedicated countless volunteer hours to local nonprofits and organizations as well as reinvested millions of dollars back into Southwestern Pennsylvania. Our corporate philanthropy funds local health and human service needs, community development initiatives and education. By sponsoring mostly local causes, we have had the unique privilege of meeting face-to-face with many individuals whose lives have been directly touched by our charitable endeavors.

Over the past year, we reinvested over \$650,000 into the community through numerous grants, donations, partnerships, and sponsorships. Additionally, we had the pleasure of being a primary sponsor for many of the region's events including South Fayette Community Day, Canonsburg Fourth of July, PONY League World Series, Main Street Farmer's Market, Hickory Apple Festival, Washington Small Business Saturday and the PA Trolley Museum Santa Trolley – just to name a few. These events play an important role in bringing our community together and making the place we all call home so special. During our fiscal year, we saw the critical need for education funding increasing in our area, so we decided to devote a significant amount of our time and resources to support increased educational initiatives. The Salvation Army does wonderful work to support education in our community and we were proud to partner in two of their major programs – Love in a Backpack and Best Foot Forward. Love in a Backpack provides supplemental nutrition to children on weekends throughout the school year, with our Bank personally sponsoring nearly 70 students weekly. The Best Foot Forward program, hosted at Washington Crown Center Mall, supplies children from Pre-Kindergarten through high school with a new pair of shoes to start the new school year.

The Washington Financial Charitable Foundation also supports education through its scholarship program. Each year, scholarship recipients are selected using a quantitative scoring system which ranks grade point average, community service and financial need. Our scholarship recipients are exceptionally



We proudly presented Olivia Watson and five other local high school students with a Washington Financial scholarship.

bright and are active volunteers in our communities. It has been our privilege to support almost 250 students in achieving their dreams.

This year, we awarded our inaugural Brian J. Smith Memorial Scholarship. This additional scholarship opportunity was established in memory of our former President, Brian Smith, who passed away in November of 2022. Brian led the Bank from 2006 to 2021 and was a dynamic community leader for decades. It is our honor to remember Brian through an award focused on commitment to community service, reflecting his passion for giving back.

One of the largest undertakings we have assumed is leading the way to ensure that financial literacy is available in our local schools — a cause in which we are deeply invested. We spent a year evaluating multiple financial education providers and enlisting feedback from local teachers. This effort helped select a new partner, Banzai, through which we currently sponsor twenty-one local schools with a financial education platform. The platform



includes both interactive student modules as well

traditional approach. In tandem, we have revamped

our online Financial Literacy Center that can now

a free resource available to the public, providing

debt, buying a home or planning for retirement.

Due to the excellent feedback we have received

from both students and teachers regarding the

Banzai Platform, we are looking forward to

expanding our financial literacy programming

throughout other organizations in the community.

Finally, I would like to recognize the outstanding

of Directors, Mary Lyn Drewitz. Mary Lyn has been

a member of our Board since 1995 and her strong

leadership of our outgoing Chair of the Board

leadership for the past decade has provided

stability through many challenges. Thankfully,

she is not leaving our Board just yet, so we can

continue to count on her guidance and support.

a wealth of information on topics such as managing

as workbooks for those preferring a more

be accessed on our website. This center is

We handed out essential school supply kits to each student at Washington Park Elementary School.



Mary Lyn Drewitz

As we reflect on this past fiscal year and look ahead to our 125th anniversary, we do so with gratitude for the trust you and your families have continuously placed in us. We are excited about the opportunities that lie ahead for all of us and are committed to continuing to serve you with the highest level of dedication and integrity for generations to come. We remain deeply committed to this region, and we will continue to invest in initiatives that promote our collective growth and prosperity.

Thank you for your loyalty and for choosing to bank locally with Washington Financial Bank. We are proud to be the bank that gets you.

Michael L. Chaido President/CEO

## Washington Financial Bank

## **Financial Performance**



## Washington Financial Bank Consolidated Statement of Condition

## Assets

1.00010		June 30, 2024	June 30, 2023
Cash and Due From Banks	31159	\$50,518,792	\$32,750,364
Securities - Available for Sale	BAILEY	311,969,037	331,140,758
Securities - Held to Maturity	RRIDGE	45,771,072	118,451,070
Loans, Net	DINDULI	1,079,125,853	1,061,334,601
Premises and Equipment, Net		12,984,032	13,569,218
FHLB Stock		4,607,200	3,514,900
Other Assets		70,463,677	73,373,370
Total Assets		\$1,575,439,663	\$1,634,134,281

June 30 2024

June 30 2023

## **Liabilities & Equity Capital**

Total Liabilities & Equity Capital	\$1,575,439,663	\$1,634,134,281
Equity Capital	175,015,891	158,838,415
Other Liabilities	19,428,662	18,267,334
Borrowings and Other Obligations	100,190,000	67,310,000
Deposits	\$1,280,805,110	\$1,389,718,532

Copies of the annual audited financial statements are available to the public after September 30, 2024, by writing to Administrative Services, Washington Financial Bank, 190 North Main Street, Washington, PA 15301.

## Officers of Washington Financial Bank

Michael L. Chaido, Esq. President/Chief Executive Officer

Janet L. Brandtonies, CPA Executive Vice President/Treasurer/Chief Financial Officer

Jason M. Dalnoky Executive Vice President/Chief Operations Officer

Edward R. Ermine Executive Vice President/Chief Credit Officer

William J. King, Jr. Executive Vice President/Chief Lending Officer

**Douglas M. Klescich** Executive Vice President/Chief Information Officer

Lee D. Truax Executive Vice President/Chief Risk and Compliance Officer

Sheila J. Cowieson Senior Vice President/Director of Commercial Lending

Chad J. Gearing Senior Vice President/Director of Retail Lending

Daniel C. Lutz, CPA Senior Vice President/Director of Accounting

Harry A. Stiffler, Jr., Esq. Senior Vice President/General Counsel

Suzanne L. Taylor Senior Vice President/Secretary/Administrative Services Division Manager

Laura L. Austin Vice President/Business Banking Officer Joseph R. Bartolomeo Vice President/Business Banking Officer

**G. Ryan Bates** Vice President/Treasury Services Manager

Anthony J. Brozovich Vice President/Information Security Manager

Nancy E. Campbell Vice President/Regional Branch Manager

**Todd J. Day** Vice President/Regional Branch Manager

**Doreen A. Dingle** Vice President/BSA/AML Officer

Patricia R. Ganoe Vice President/Operations Manager

Lauri A. Gerstner Vice President/Audit Manager

**Timothy M. Grady** Vice President/Business Banking Officer

Elizabeth I. Guerrieri Vice President/Marketing and Public Relations Manager

William M. Harker Vice President/Commercial Banking Group Manager

Stephanie T. Leoni Vice President/Compliance & Risk Management Officer

Dana M. McWreath Vice President/Controller Christopher L. Monaghan Vice President/Credit Department Manager

Randolph T. Patterson Vice President/Business Banking Officer

**Dawn L. Rankin** Vice President/Consumer Lending Manager

Lori L. Szallar Vice President/Human Resources Manager

**Gregory A. Vallecorsa** Vice President/Business Banking Officer

**Dustin R. Yoder** Vice President/Information Technology Manager

Photo by: Brooke Ward



## **Directors** WFSB Mutual Holding Company and Washington Financial Bank

Mary Lyn Drewitz, Chairman Of Counsel, Goldfarb, Posner, Beck, DeHaven, & Drewitz

Martin P. Beichner, Jr., Vice Chairman President, Accutrex Products, Inc.

R. Carlyn Belczyk Partner, Guthrie, Belczyk & Associates, P.C.

William M. Campbell Retired President, Camalloy, Inc.

Michael L. Chaido, Esg. President/CEO, WFSB Mutual Holding Company & Washington Financial Bank

John L. McCarthy Chief Financial Officer, Chapman Corporation

Edward C. Morascyzk, Esq. Senior Partner, Morascyzk, Yarosz & Morascyzk

E. Alex Paris, III President/CEO, Alex E. Paris Contracting Co. Inc.

Kathleen L. Sabol Executive Director, Washington Co. Bar Association

Louis E. Waller President, Waller Corporation

# **Directors Emeritus**

of Washington Financial Bank

**Richard L. White** Retired President/CEO, WFSB Mutual Holding Company & Washington Financial Bank

**D. Jackson Milhollan** Retired President, Precision Marshall Steel Co.

James R. Proudfit Vice President, Proudfit Insurance

Telford W. Thomas Retired President, The Washington Hospital



Photo by: Austin Riggle



#### **Branch Offices**

**Canonsburg** 160 East Pike Street Canonsburg, PA 15317 724-745-2417

#### Finleyville

3576 Sheridan Avenue Finleyville, PA 15332 724-348-5255

#### Hickory

220 Main Street Hickory, PA 15340 724-356-2900

#### **McMurray**

3616 Washington Road McMurray, PA 15317 724-941-4275

South Fayette 173 Millers Run Road Bridgeville, PA 15017 412-221-1026

#### **Tylerdale** 98 East Wylie Avenue Washington, PA 15301 724-225-9100

Valley Brook 430 Valley Brook Road McMurray, PA 15317 724-941-8430

Washington 77 South Main Street Washington, PA 15301 724-206-1100

#### Washington

Crown Center 1500 West Chestnut Street Washington, PA 15301 724-223-8000

Washington Mall Plaza 255 Murtland Avenue Washington, PA 15301 724-229-7600

### **Loan Centers**

McMurray Loan Office 3616 Washington Road McMurray, PA 15317 724-942-2301

North Hills Loan Office 6200 Brooktree Road Wexford, PA 15090 724-940-4450

The bank that gets you.



190 North Main Street Washington, PA 15301 724.222.3120 washfin.bank

